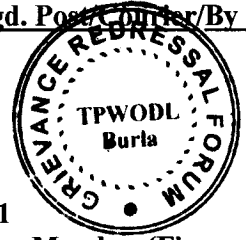


**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)**



Ref: GRF/Burla/Div/SED/ (Final Order)/ 2149 (4)

Date: 30/11/2024

**Present:** Sri A.K.Satpathy, President.  
Sri B.Mahapatra (Co-opted Member),  
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/838/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Lalit Ku Sahu Representative of Late Arun Ku Sahu At-Karamtoli (Kainsir Road), Po- Sankarma, Dist- Sambalpur		4117-3404-0163	9937549348
3	Respondent/s	SDO(Electrical),Ainthapali , TPWODL			Division S.E.D, TPWODL, Sambalpur
4	Date of Application	25.11.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004 3. OERC Conduct of Business) Regulations,2004 4. Odisha Grid Code (OGC) Regulation,2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004 6. Others			
8	Date(s) of Hearing	25.11.2024			
9	Date of Order	29/11/24			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			

**Place of Camp:** SDO Office, Ainthapali, Sambalpur.

**Appeared**

**For the Complainant-** Lalit Ku Sahu  
Representative of Late Arun Kumar Sahu (Consumer)

**For the Respondent -** SDO(Elect.), Ainthapali, TPWODL, Sambalpur.

**GRF Case No- BRL/838/2024**

Late Arun Kumar Sahu (Consumer)  
C/O-Lalit Ku Sahu (Brother)  
At-Karamtoli (Kainsir Road), Po-Sankarma,  
Dist- Sambalpur  
Consumer No.- 4117-3404-0163

**COMPLAINANT**

**VRS**

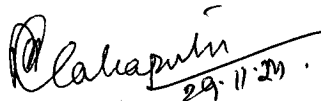
SDO(Elect.), Ainthapali, TPWODL, Sambalpur

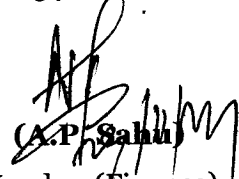
**OPPOSITE PARTY**


The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

  
(B. Mahapatra)  
(Co-Opted Member)  
**Co-opted Member**  
Grievance Redressal Forum  
TPWODL, Burla - 768017  
Copy to:

  
(A.P. Sahu)  
Member (Finance)  
**Member**  
Grievance Redressal Forum  
TPWODL, Burla - 768017

  
(A.K. Satpathy)  
President  
**President**  
Grievance Redressal Forum  
TPWODL, Burla - 768017

- (1) Arun Kumar Sahu (Consumer), C/O-Lalit Ku Sahu (Brother) At-Karamtoli (Kainsir Road) Po-Sankarma, Dist- Sambalpur.  
(2) Sub-Divisional Officer (Elect.), Ainthapali, TPWODL, Sambalpur with the direction to serve one copy of the order to the Complainant/Consumer.  
(3) Executive Engineer (Elect.), SED, TPWODL, Sambalpur.  
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orierc.org](http://www.orierc.org) under the "head "Cases->"GRF".

ol  
DO Adhikari  
25/11/24

**GRIEVANCE REDRESSAL FORUM,**  
Qtr. No-SD 6/2, Sourav Vihar, Near NSC College, BURLA-768017.  
E-mail: grf.burla@tpwesternodisha.com

**GRIEVANCE REDRESSAL FORUM**  
**Received**

Complaint No. \_\_\_\_\_

No.....

Dt.....

**TPWODL, Burla**

- (1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

✓ Arun Kumar Sahu

S/C No: 4117-34040/163

At: Karamtoli (Kainsia Road)

PO: Sankarman

Mob: 9937549348

Dist: Sambalpur.

- (2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

ESO-RE-Ainthapali

- 838  
24
- (3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

- (4) Relief sought for. Revision of Electricity Bill which is incorrect from 2012 to 2023 as provisional bill has been given to me during the above period.

- (5) Any interim relief sought for, pending final decision.

- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum or any other Court. If so please give details.

- (7) Date of filing complain in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

- (8) Complain no. allotted by the office of ESO/SDO/EE, if any.

Place: - Sambalpur

Date: - 25-11-2024

Signature of the Applicant

C Lalit Kumar Sahu

By: Arun Ku. Sahu.